

Erasmus+ "Inclusion" Project – KA1 Youth n. 2016-3-IT03-KA105-010123

## Evaluation Report

**Training course 26<sup>th</sup> May – 2<sup>nd</sup> June 2017, Vasto, Italy**

One main tool has been designed and used to analyze the results of the train the staff activities, i.e. Evaluation Questionnaires to the participants.

Specific questionnaire has been developed to collect information on the training session and to evaluate the participation of the participants in the project, the logistics and contents. The questionnaire is mainly addressed to measure the satisfaction of the participants, the fulfilment of their expectations and the usefulness of the training received.

Participants were asked to state their opinion about items related to training logistics, training contents and single workshops where 1 corresponded to the lowest level (completely disagree) and 5 to the highest level (completely agree).

Here below is presented a sample of the questions with related answers in the charts.

### 1. TRAINING LOGISTICS

1. The information you received before the training (how to reach locations, what to keep in Vasto, etc.) were clear and useful
2. Organizations for flights and buses/transfers was good managed
3. Training timetables and duration were well planned
4. Equipment and facilities (meeting rooms, projectors, internet, table, etc.) were available and good
5. The working conditions for the training were good and the location was adequate
6. The management and the overall organization of the training was good
7. Facilities used for final open public sessions were adequate
8. Participants' level of interaction during the training was good
9. The tutors were available for additional information and assistance
10. Apartments were clean and well equipped (kitchen, flatware, internet, etc.)
11. Apartments location was good
12. Solution for the meal, pocket money for breakfast and lunch + dinner in a restaurant was good
13.. Restaurant menu (for dinners) was varied and good quality



Chart 1. 1 Evaluation statements related to training logistics

The highest level of satisfaction regards the organizations for flights and buses/transfers (4,9), working conditions for the training and location (4,8) and the availability of tutors for additional information and assistance (4,8).

All the other items are located in a range of satisfaction between 4,3 and 4,7 levels which is an excellent result.

The only item which received less positive feedbacks is the one related to the apartments (3,6), mainly for the malfunctioning of wi-fi system.

Second questions group was about the contents of the training: quality of practical activities and sharing of good practices.

## 2. TRAINING CONTENTS

1. Start of <i>training</i> (welcome speech, introduction, practical issues) was useful
2. Presentations of participants' organizations were interesting
3. Presentation of the training program contents and methods was clear
4. The quality of practical activities developed during the training/workshops was high level
5. Innovative methods and strategies for social inclusion of people at risk of exclusion were provided during the training sessions
6. Good practices sharing was useful and well managed



Chart 1. 2 Evaluation statements related to training contents

No statements received less than 4/5 grades showing a high satisfaction rate. Sharing of good practices session (4,6) and the innovative methods and tools for social inclusion offered during the training (4,5) were evaluated as excellent. 4,2 for the practical activities may reveal a kind of interest for more practical approach during the training.

The overall average of training contents is 4,35, i.e. 87% of satisfaction regarding the item.

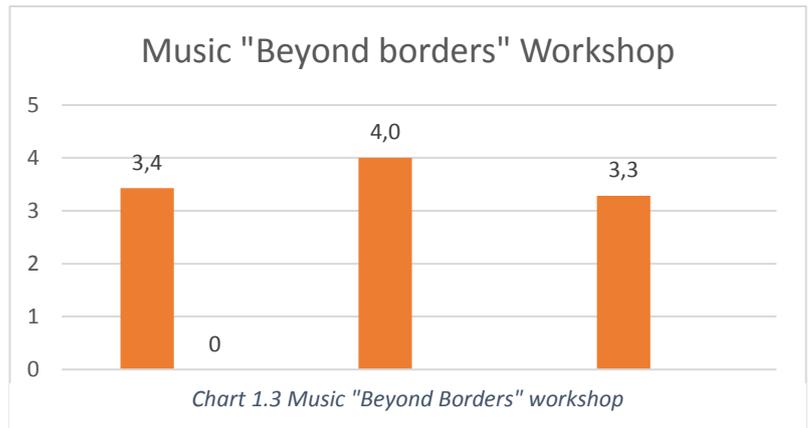
The 3<sup>rd</sup> part of the questionnaire was strictly related to single workshops participants attend. All the participants attended the social theatre workshop while the group was split in equal parts for the other workshops: photography and music.

It could be the way question 3.1 was asked created confusion, as almost the half of participants did not delete the workshop they did not attend. Therefore, the final results concerning “music beyond borders” and “expressive photography” workshops are less accurate, as we cannot include the answers without relate them to a specific training.

### 3. WORKSHOPS

Music/ Photography <i>(Delete the workshop not attended)</i>	1. I am satisfied with the results achieved at the end of workshop
	2. I think the workshop was valuable and it would give me the opportunity to repeat it in my home country
	3. The trainer was able to guide the group in a peer to peer education environment
Theatre	7. I am satisfied with the results achieved at the end of workshop
	8. I think the workshop was valuable and it would give me the opportunity to repeat it in my home country
	9. The trainers were able to guide the group in a peer to peer education environment

The two workshops (Music and Photography ones) both reach a good level of satisfaction even though the Music one revealed a minor agreement upon the satisfaction about results achieved at the end of the training (3,4) and the figure if the trainer in the ability to guide the workshop with a peer to peer approach (3,3). The possibility to repeat the workshop in participants' home countries (4), make it valuable. General indicator for the workshop is 3,57 which is a good value.



The Expressive Photography workshop reached 4,4 in question n.1 (Satisfaction with results achieved) and question n.2 (the workshop was valuable and it would give the opportunity to repeat it home country). This second statement shows the availability of participants to repeat the training and the experience in their working/volunteering contexts, with children, disabled or migrants and refugees people.



Opinions about the trainer were good stating at 4,5.

Even though we do not have accurate data about these workshops, answers which were not related to a specific workshop, give us all values above 4/5. Therefore, we can suppose the average of both items would have been the same or even higher.



Social Theatre workshop reached very good results both in terms of repeatability in different contexts (4,78) and in terms of results achieved and guidance in a peer to peer environment (respectively 4,75 and 4,67).

The general average for this workshop is 4,74 which is the highest rate among workshops satisfaction.

#### 4. CONCLUSION

Generally, the activities' logistics, contents and effectiveness reached a high level of satisfaction among participants.

Indeed, participants evaluated the logistics, but most of all, the contents of the activities valuable with a high rate of possibility to repeat workshops in their home country. This data not only represents a satisfactory factor for the hosting organization, but it has a value within the framework of dissemination of project's and activities' results as it leads to a greater extent of initiatives repeated and spread in several (seven) countries aimed at supporting people at risk of social exclusion.